



 freshworks

**Delight  
made easy**

[www.insynchro.com/freshworks](http://www.insynchro.com/freshworks)



Freshworks makes it fast and easy for businesses to delight their customers and employees. We do this by taking a fresh approach to building and delivering software-as-a-service that's affordable, quick to implement, and designed for the end-user. Unlike legacy software, Freshworks builds tech that works for everyone, making it easy for IT, customer service, sales, marketers and HR to do their job and delight their customers.



# Our Products

All our products are affordable, quick to implement, and designed for the end-user. So your IT, customer service, sales, marketing, and HR teams can effortlessly create delightful experiences at scale.

## Delight your customers



Freshdesk



Freshsales



Freshmarketer

## Delight your employees



Freshservice



Freshteam





## **Freshdesk Omnichannel Suite**

Delight your customers with effortless omnichannel service.

## **Freshdesk Support Desk**

A comprehensive helpdesk for exceptional customer service.

## **Freshdesk Messaging**

Messaging and chatbot-first for today's digital customer.

## **Freshdesk Contact Center**

A reliable and smart call center solution for effortless customer experience.

## **Freshdesk Customer Success**

Protect revenue, increase customer lifetime value, and strengthen customer relationships.



## **Freshsales**

Grow your revenue fast with context-driven sales.

## **Freshsales Suite**

Unite sales and marketing around the customer with an all-in-one CRM



Personalize your marketing with simple, powerful automation.



Right-Size Your IT Service Management.



Modernize HR with a unified digital experience



# Trusted by 50K+ customers big and small

We are a leading provider of modern SaaS solutions that solve multiple, complex business problems to companies of all sizes. Businesses from more than 120 countries around the world use Freshworks' products to delight their customers and employees every day.

